monitiq

SAP® HANA Edition

Monitiq simplifies the management, transformation and optimisation of enterprise SAP infrastructures, ensuring high-availability of mission-critical IT services.

Delivered as a lightweight, cloud-based service, Monitiq offers industry-leading time-to-value with a novel, unified browser interface and mobile device access, allowing systems performance to be evaluated anytime, anywhere.

Enterprise SAP Infrastructure Management

You've made a substantial investment in your SAP system so you can get the critical information your business needs for fast, accurate and effective decision making. It's often the case that this information has to be available real-time and delivered to all levels of management within the enterprise day and night.

How do you know that your SAP infrastructure is performing as it should? Are you waiting for a failure to happen that could quickly and easily be avoided through a more proactive and versatile approach to system monitoring?

Many board executives are too busy to take a close interest in SAP systems but have a great dependency on the results they deliver. They expect the CIO to manage its complexity and any issues accordingly. Given this, organisations need simple-to-use, intuitive tools that enable them to conduct cross-platform system management and generate useful performance data.

Monitiq has been developed in collaboration with our customers to deliver a scalable system management service to support your SAP landscape both now and in the future.

Providing rapid time to value with no upfront IT investment, Monitiq offers immediate benefits through deployment savings and instantaneous access to real time monitoring. By analysing actual system utilisation in detail, better informed business decisions can be made allowing you to plan effectively for future resource and capacity needs.

By drastically reducing IT administration time, traditionally spent on monitoring and related tasks, Monitiq delivers better resource utilisation by freeing up time to focus on more productive tasks.

Key Features

- **GPFS disk availability and status**
- **Fusion IO health and lifespan**
- **Internal RAID status**
- **HANA Memory in use per environment**
- **Real-time alerting for your SAP HANA infrastructure**

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Or e-mail:
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Alternatively visit:
www.centiq.co.uk

SAP Partner

CompTIA TRUSTMARK

IBM Business Partner Award
2012 Beacon Winner

IBM Business Partner Award
2013 Beacon Winner

Monitiq helps you achieve your service level objectives by notifying you before a critical event occurs. Accessed via a dedicated and secure user portal or even through your own mobile device, means responding to that next critical alert can be done anytime and literally anywhere.

Alert notifications are triggered against unique user defined thresholds and are delivered via SMS, e-mail and even push notifications. Customising these alerts means you can completely tailor your service to ensure you are only notified of those that really matter.

Monitiq's agents create a data warehouse of your historical information and produce comprehensive reports that detail exactly how your estate is performing – giving you the perfect insight to optimise today and plan for the future.

For Job Roles Including
- **IT Management Roles**
- **IT Support Roles**
- **IT Analyst Roles**

Capabilities
- **Capacity Planning**
- **Root Cause Analysis**
- **Intelligent System Management**

iQ Partner Program

Centiq empowers customers to quickly and easily take advantage of SAP HANA. Combining unrivalled expertise, along with a specialist partner network, Centiq can deliver real-world results and rapid time-to-value.

Centiq's iQ Partner Program for SAP solutions consultants, VAR's and SI's is the industry's most unique opportunity for collaboration.

For details and an in-depth view of the value and advantages of this exciting program, simply contact us on 0115 951 9666

iQ PARTNER

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